

PUBLIC COMPLAINTS

While the Wakefield School Board recognizes its obligation to be available to the public at all times, it also believes that individual complaints can usually be resolved most effectively by parties directly concerned. The Board will refer all complaints through the proper administrative channels for solution before investigation or action by the Board. Exceptions are complaints that concern Board actions or Board operations only. The Board, therefore, will not hear complaints from individual parents until such complaints have been raised, first with the child's teacher, and, if not resolved, successively with the department head (where applicable), Principal and Superintendent.

Mrs. Connie Twombly, Chairperson
Mrs. Peggy Richards
Mrs. Ann Glidden
Mr. Joseph Fleck
Mrs. Peggy Richards

Adopted by the Board: *6 December 2000*
Revised by the Board:
Reaffirmed by the Board: *17 October 2002*